



Spotlight Series: Patient Reported Measures June/July 2023.

Co-hosted with the Commission on Excellence and Innovation in Health

CONTENT SUMMARY

KEY MESSAGES

Enabling researchers to be successful in their research endeavours is core to the work of [Health Translation SA](#). We were delighted to partner with the Commission on Excellence and Innovation in Health to co-host this series, and the breadth of topics and presenters who were engaged in the series (from across Australia).

Our team has reflected on the key messages that arose over the course of the month, learnt from the webinar series and other resources shared during the Spotlight month.

KEY CONSIDERATIONS WHEN UTILISING PATIENT REPORTED MEASURES (PRMs)

- **Define your objectives:** Clearly define your goals and objectives for implementing PRMs, and whether you are going to use a patient reported outcome measure (PROM), patient reported experience measure (PREM), or both. Determine what specific outcomes or information you hope to gather from consumers and how you plan to use that data.
- **Choose appropriate PRMs:** Select PRMs that align with your objectives and capture the information you need. Consider factors such as the specific condition or population you're working with, the outcomes you want to measure, and the practicality of administering in your setting. There are various validated PROMs available, so choose those that are reliable, valid, and appropriate for your context.
- **Engage stakeholders:** Involve relevant stakeholders, including consumers, clinicians, administrators, and researchers, in the implementation process. Their input can help ensure that the selected PRMs are meaningful, feasible, and acceptable to all parties involved. Engaging stakeholders early on also promotes buy-in and enhances the likelihood of successful implementation.
- **Plan data collection and analysis:** Develop a clear plan for data collection and analysis. Determine how frequently you will administer the PRMs, identify the most appropriate mode of administration (e.g., paper-based or electronic), and establish procedures for collecting and managing the data. Consider how you will analyse and interpret the data to derive meaningful insights and actionable information.
- **Monitor and iterate:** Continuously monitor and evaluate your implementation of PRMs. Assess the feasibility, acceptability, and usefulness of the measures in your setting. Monitor data collection processes, patient engagement, and clinician uptake. Seek feedback from patients and healthcare providers to identify areas for improvement and make adjustments to maximise the value of PRMs.



WEBINAR SERIES



PRMs, PROMs, PREMs – what are patient reported measures?

- [Katie Billing](#), Commission on Excellence in Innovation in Health – *An intro to patient reported measures*
- [Dr Nadia Corsini](#) – *A core outcome set for cancer survivorship monitoring*

PRMs in clinical quality registries and clinical trials

- [Prof Belinda Gabbe](#), Monash University – *Using PROMs to shift our thinking on trauma recovery & care*
- [Adjunct Prof Nik Zeps](#), Monash University – *Making PROMs matter: What 10 years of experience has taught us at the Prostate Cancer Outcomes registries*

Developing culturally appropriate PRMs for Aboriginal and Torres Strait Islander communities

- Chaired by [Kim Morey](#), SAHMRI
- [Mel Tinsley](#), Agency for Clinical Innovation
- [Kimberley Williamson](#), The Cancer Institute NSW - *Privileging the voices of Aboriginal and Torres Strait Islander People*

PRMs in action (case study week)

- [Reneé Taylor](#) & [Wendy Saunders](#), Adelaide PHN – *PRMs in Action – People experience survey*
- [Dr Tamara Crittenden](#), Flinders Medical Centre – *PROMs in plastic surgery: the practice of evidence-based medicine*
- [Dr Claudia Virdun](#), Queensland University of Technology - *Improving the quality of hospital care for people with serious illness. Using patient experience measurement and feedback to inform facilitated ward-based improvement*

RESOURCES

General information about Patient Reported Measures:

- [Commission on Excellence and Innovation in Health](#): A hub of PRM resources for South Australians
- [The International Consortium for Health Outcomes Measurement](#): Defining global sets of Patient-Centred Outcome Measures
- [Australian Commission on Safety and Quality in Health Care](#): General information, list of measures, evidence, case studies and information for both consumers and implementors
- [Agency for Clinical Innovation – using and selecting a patient survey](#): Advice for survey selection
- [Analytic principles for patient-reported outcome measures](#): A technical report outlining guiding principles
- [Patient-Reported Indicator Surveys \(PaRIS\)](#): International collaboration for developing, standardising and implementing a new generation of indicators that measure the outcomes and experiences of healthcare that matter most to people

Publications discussed in the series:

- [Patterns of care for prostate cancer treatment and improving outcomes – are national registries the answer?](#)
- [Quantifying the effect email reminders have on patient reported outcome measure returns in a large prostate cancer registry.](#)
- [Description of patient reported experience measures \(PREMs\) for hospitalised patients with palliative care needs and their families, and how these map to noted areas of importance for quality care: a systematic review.](#)
- [Improving the methods for patient-reported experience measures \(RPEMs\) in palliative care: Findings from a cognitive interview study](#)