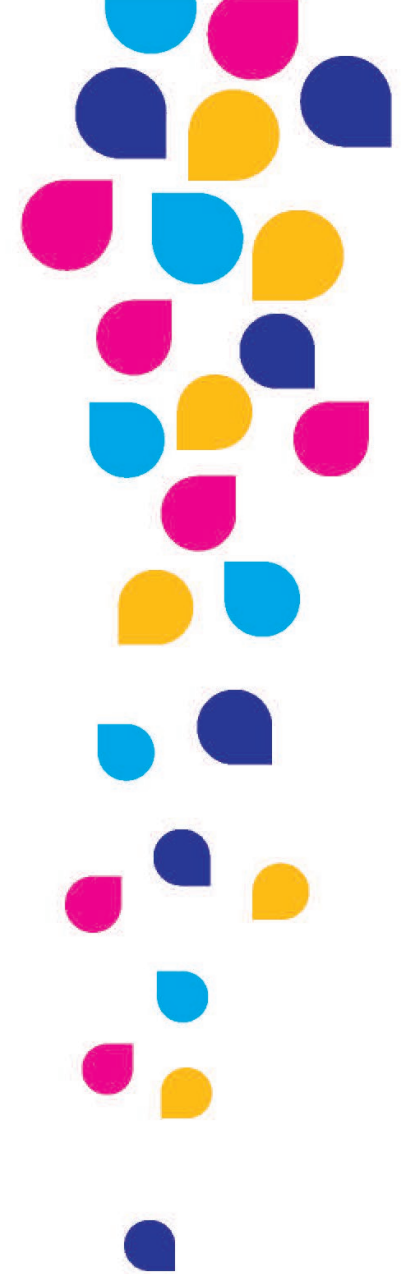




PICAC SA
Culture, Values and Attitudes
Webinar Series

Social Rituals



Multicultural
Aged Care

Agnieszka Chudecka
Partners in Culturally Appropriate Care (PICAC) SA

Kurna Acknowledgement

Adelaide and its surrounds are nestled within the lands traditionally owned and protected by the Kurna people and their forebears for many thousands of years.

Throughout the Adelaide Plains, the Kurna people have performed age-old ceremonies of celebration, initiation and renewal.

In convening this meeting, we take the opportunity to acknowledge and honour the Kurna people's traditional ownership of this land, their living culture and the unique role they have played in the life of this region.

Objectives

- Anticipate the CALD concepts and meanings of culturally appropriate services
- Acquire CALD understandings about culturally appropriate care
- Apply evidence- and resource-based strategies to improve better practice CALD models of culturally appropriate care planning and provision
- Improve awareness and understandings of CQ, cultural competency, culturally appropriate care
- Develop processes and better practice processes for culturally appropriate care delivery



Outcomes

- Improved capacity to deliver culturally appropriate care targeting CALD specific needs, expectations and understandings of aged care
- Improved access to information and resources on CQ, cultural competency, culturally appropriate care and CALD perspectives





Culture, Values and Attitudes

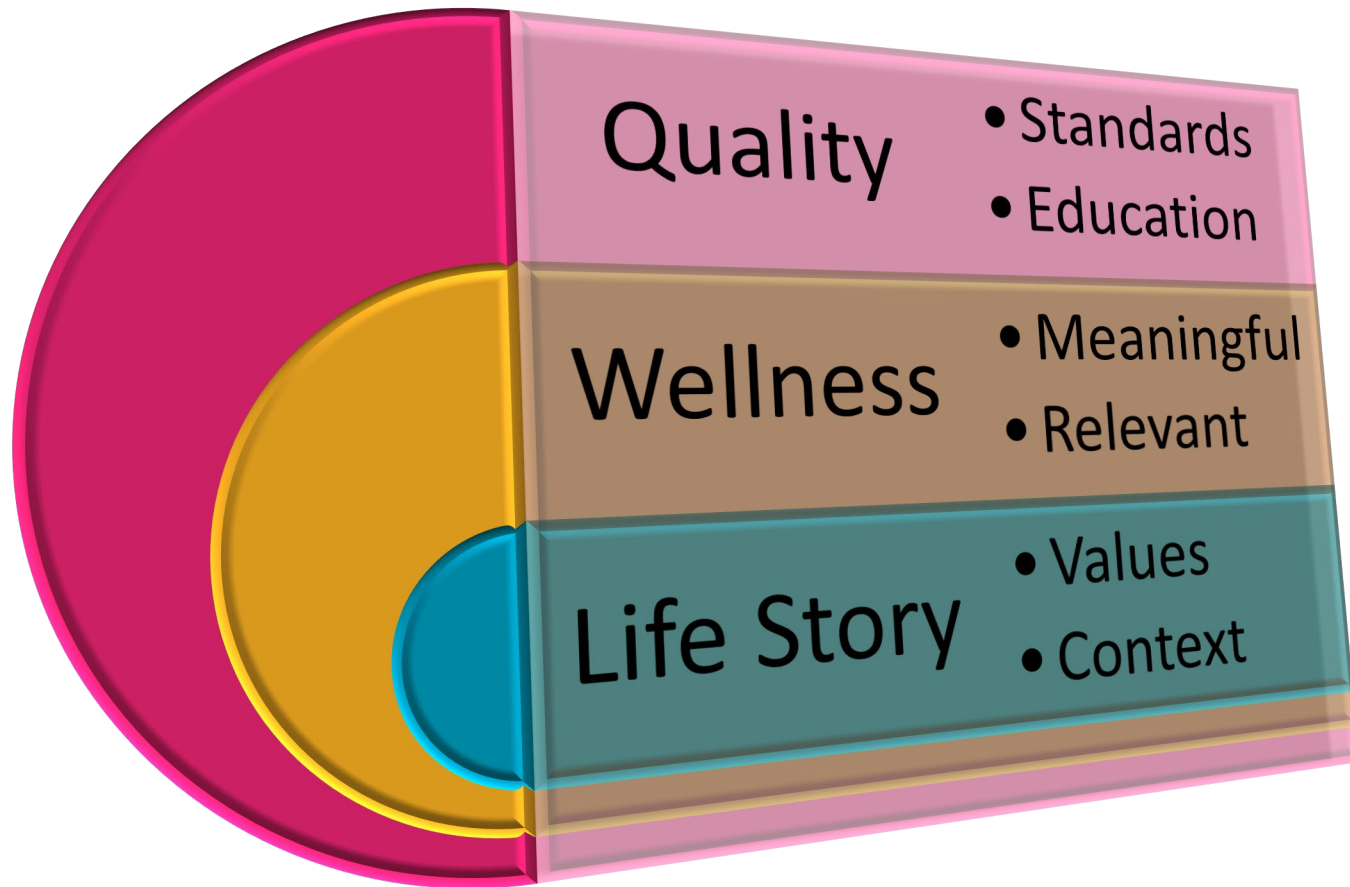
You are welcome to browse our online catalogue to review and select resources that may inform your service and care delivery

<https://library.mac.org.au/>



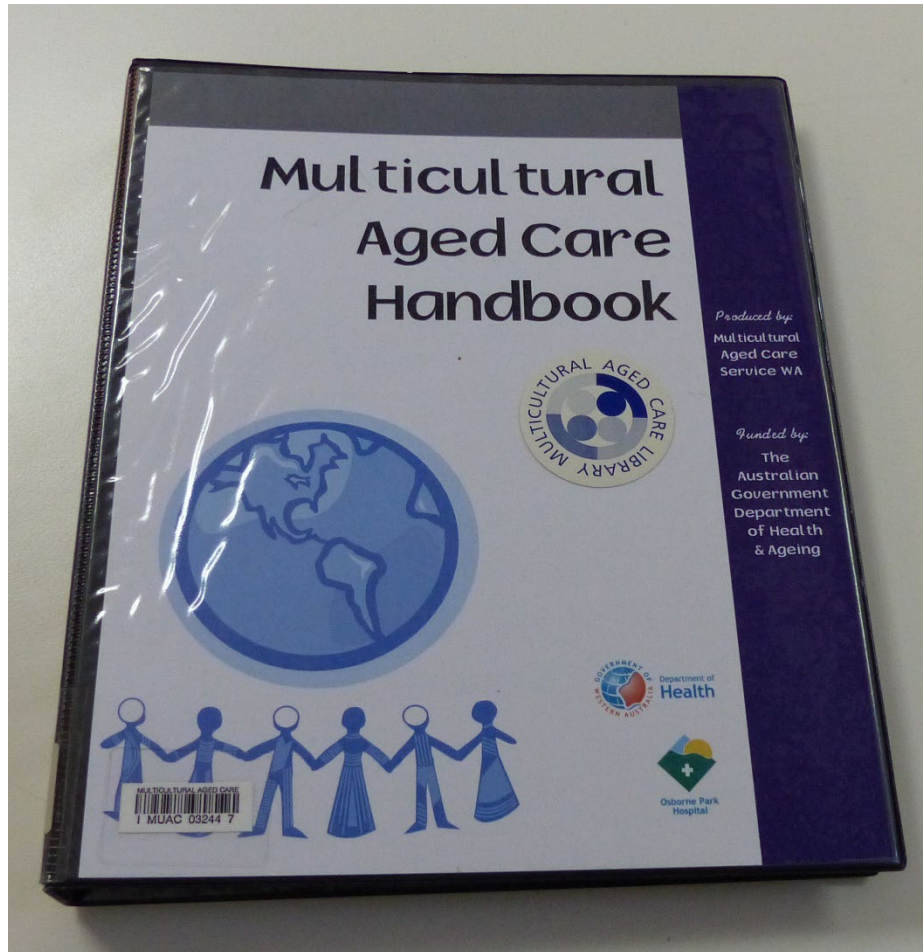


Towards Culturally Appropriate Care





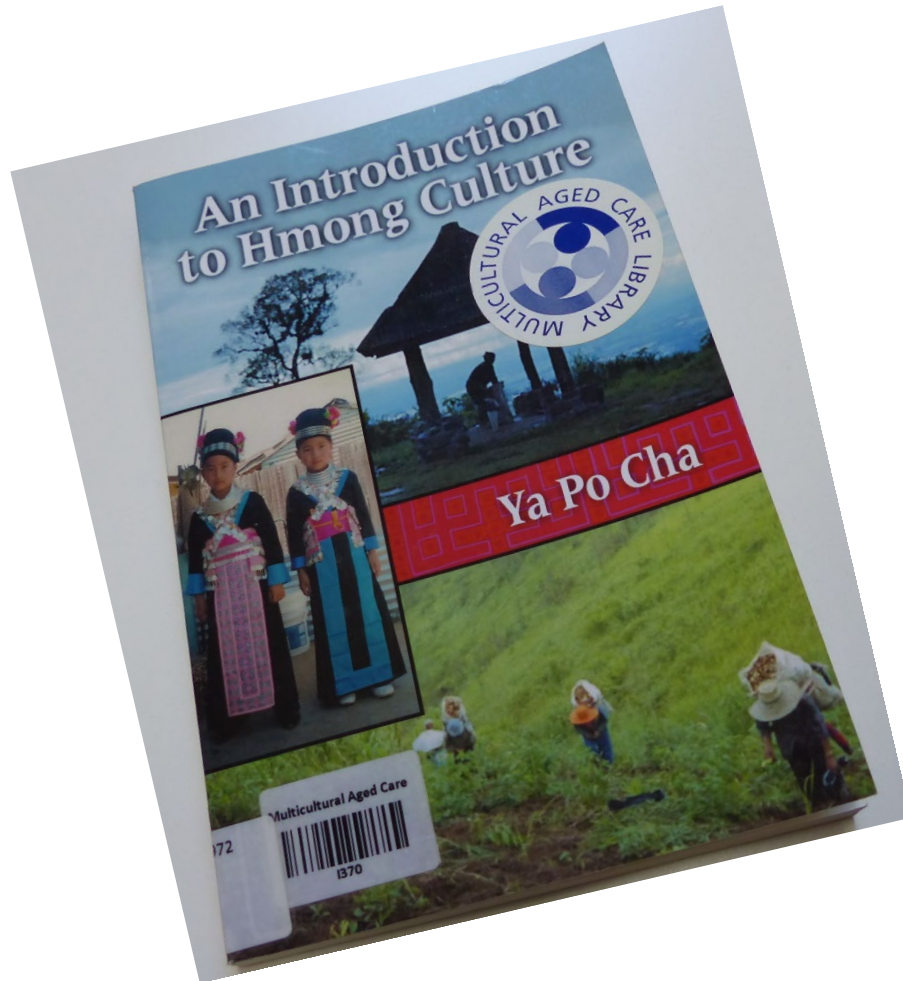
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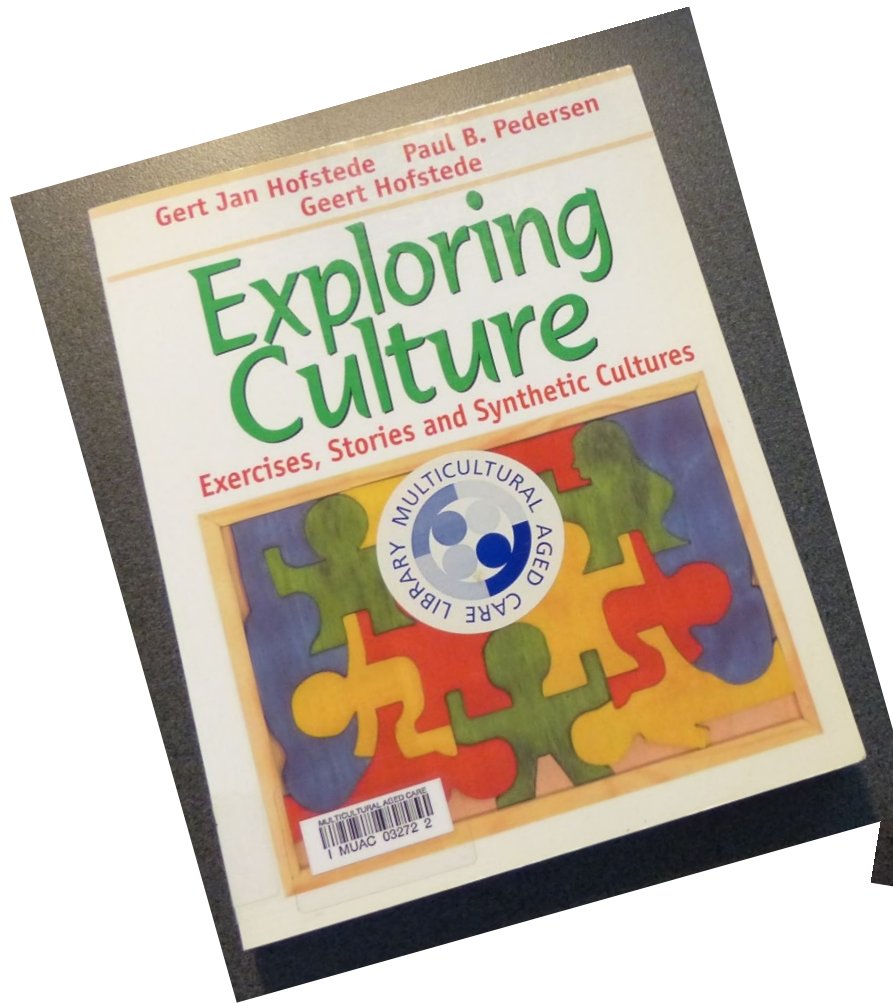
Culture

... determines us **outwardly**
(our behaviours, reactions, responses and adaptations)

... shapes and influences us **inwardly**
(our values, beliefs, attitudes, perceptions)



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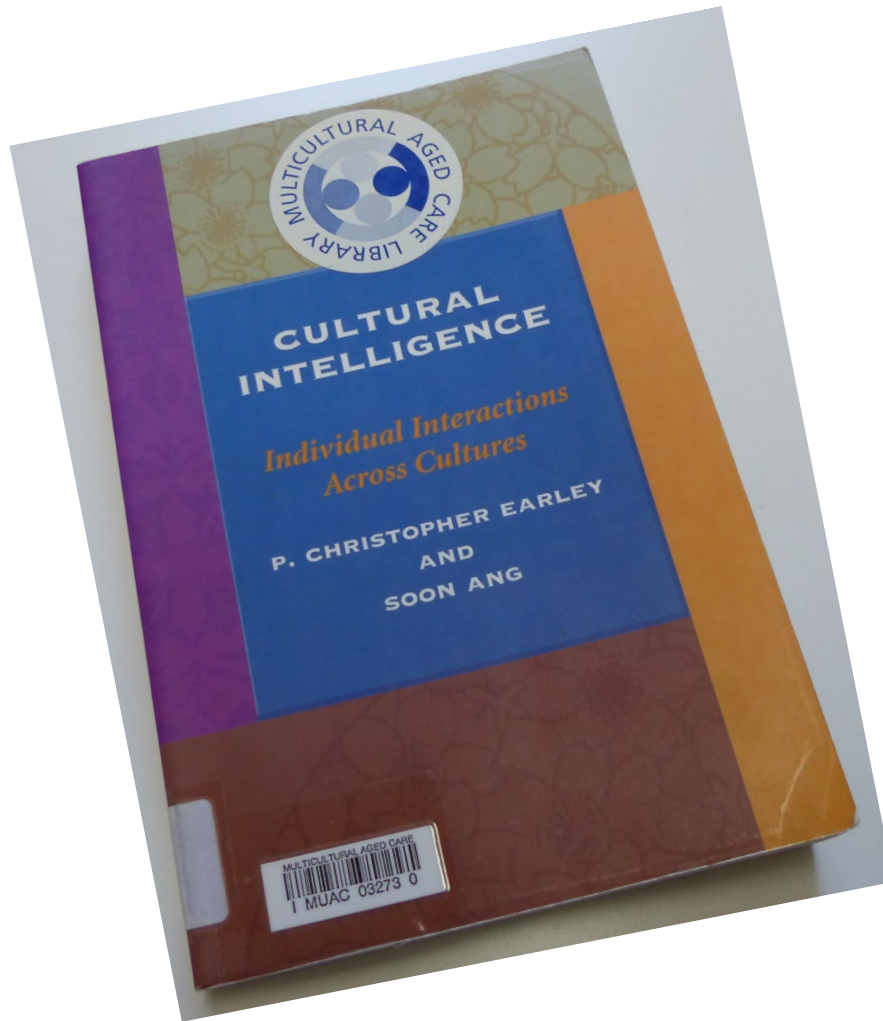
Values form the core of culture

- Values are social principles, goals or standards accepted by persons in that culture.
- What is proper and improper, what is normal and abnormal behaviour is determined by one's culture.

(Thiederman, 1991)



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Saying 'please'



Saying 'sorry'





Saying 'thank you'

teşekkür ederim

mulțumesc

ارک ش

MERCI

grazas

thank you

dankeschön

dankie

نونمم

Благодарю вас

gratias ago

谢谢

tack

kiitos

ありがとう

gracias

GRAZIE

gràcies

OBRIGADO

dankon



Facial expressions

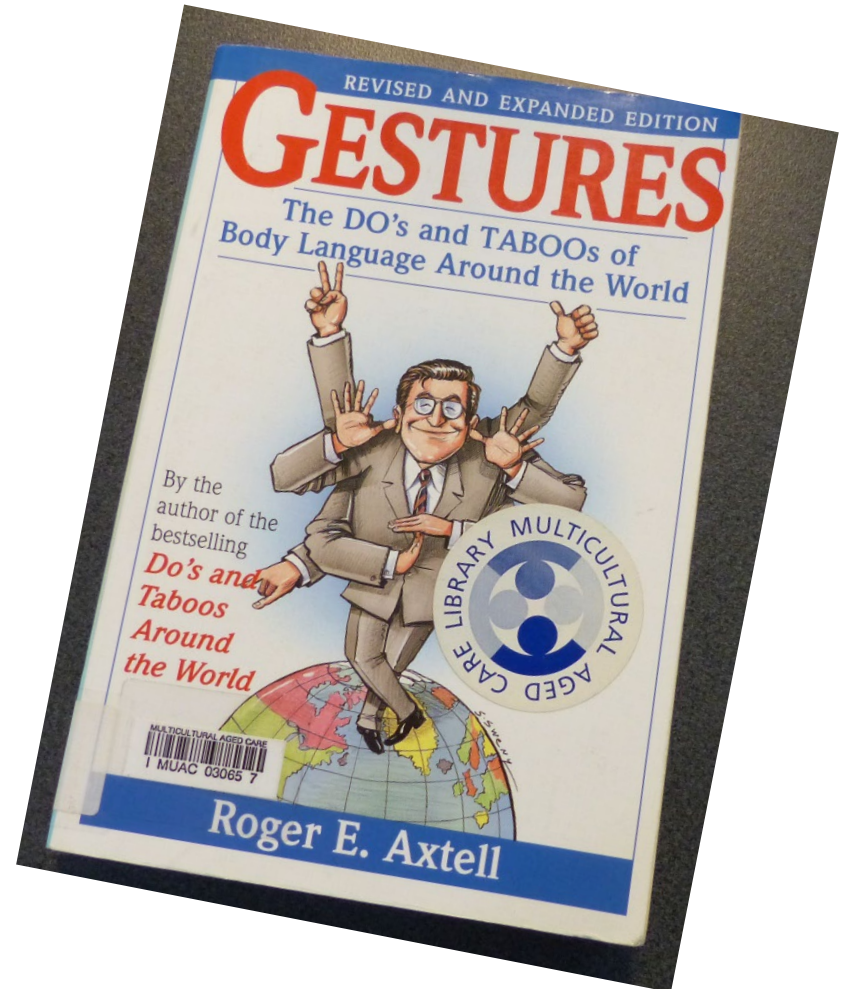
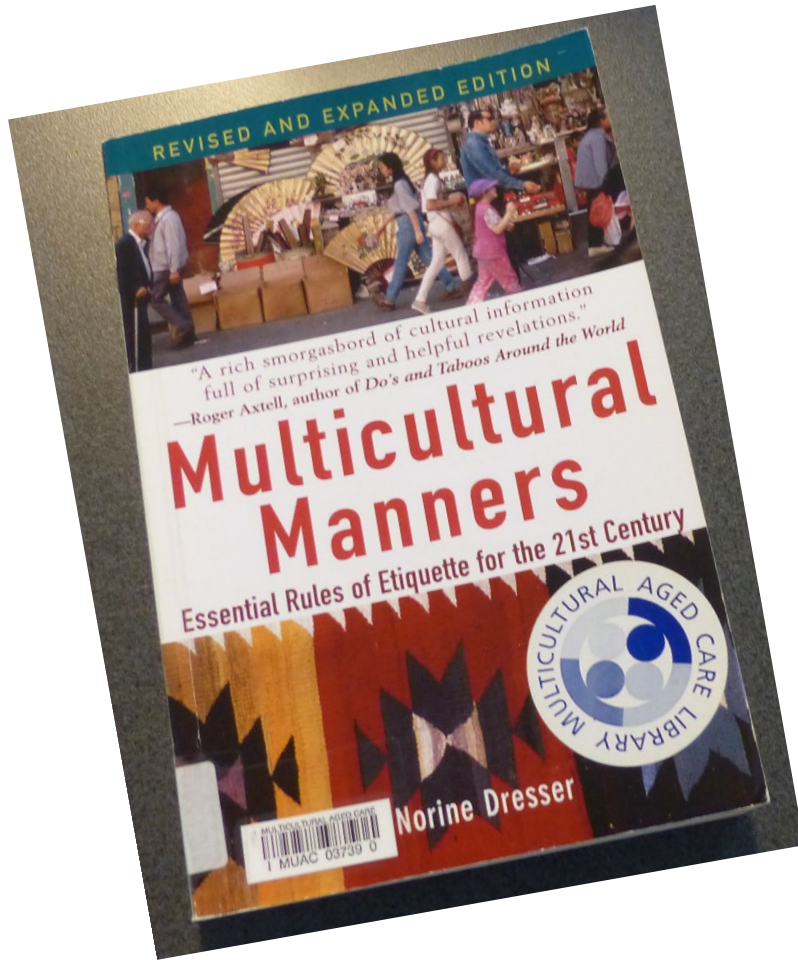


Gestures and body language





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The way we say things





The way we say things



Social Rituals

Dress codes



Understanding time



Social
Rituals

Visiting people in their homes



Sharing a meal





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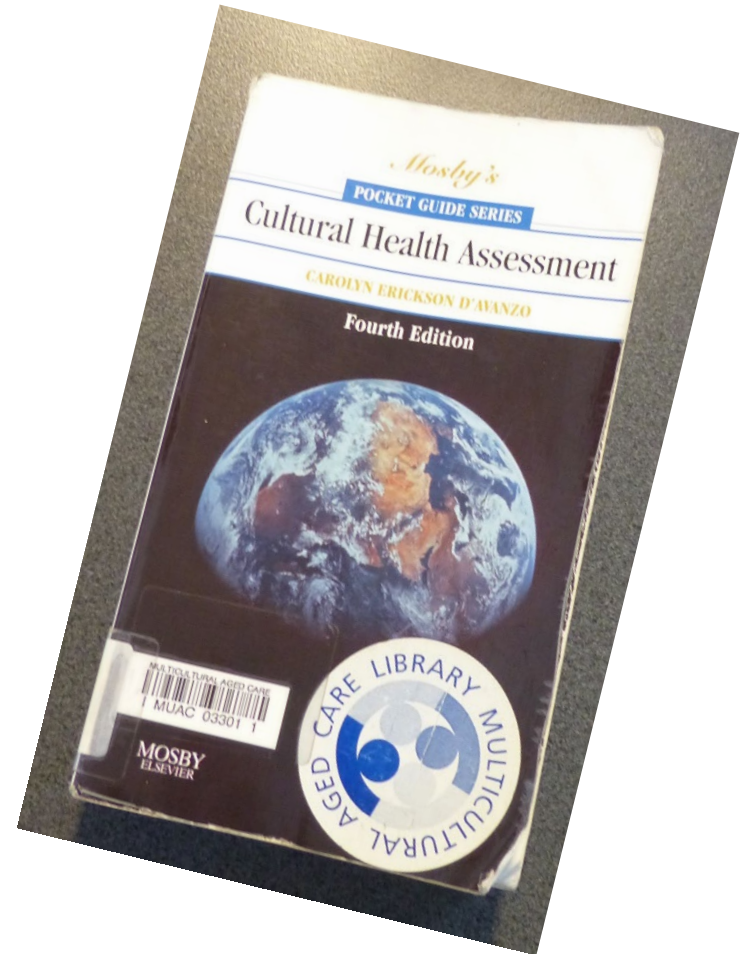
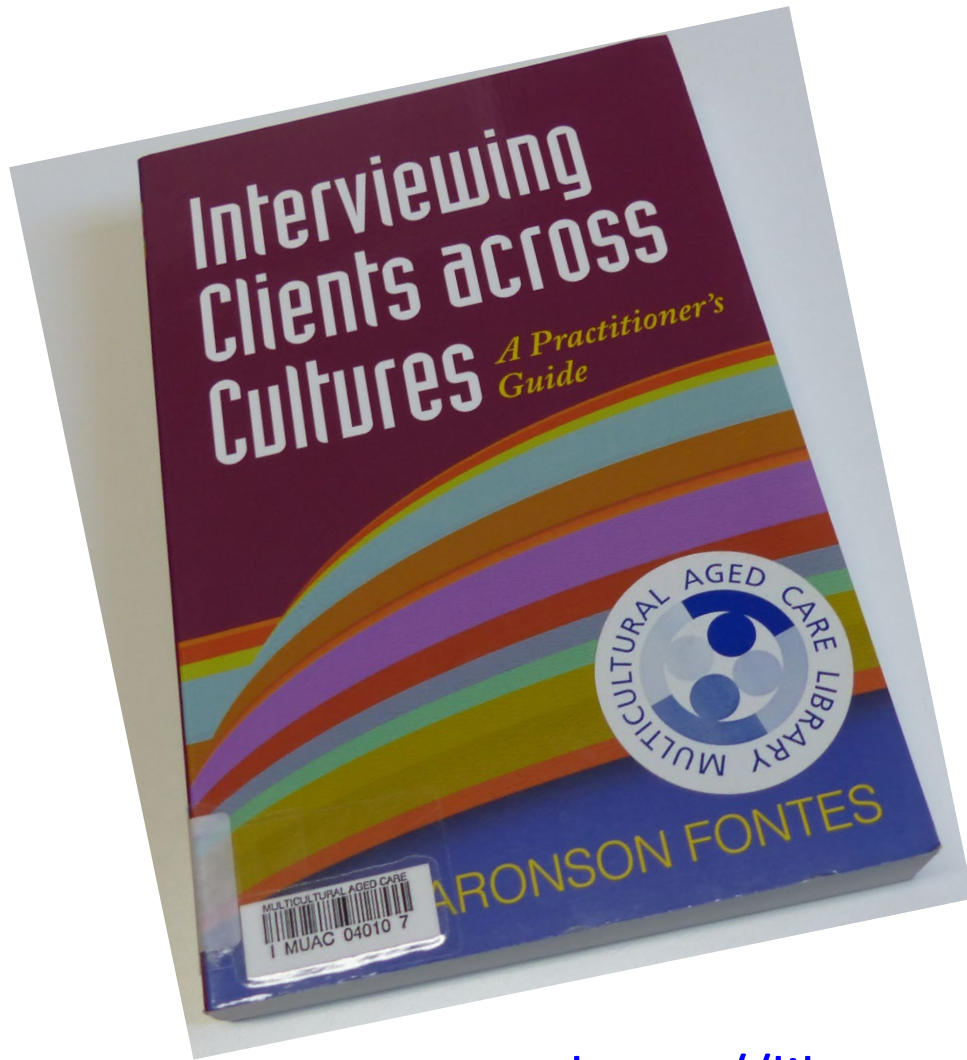
Good manners / etiquette

- What does it mean to be 'polite'?
- How do we show respect?
- Whom do we show our respect to?





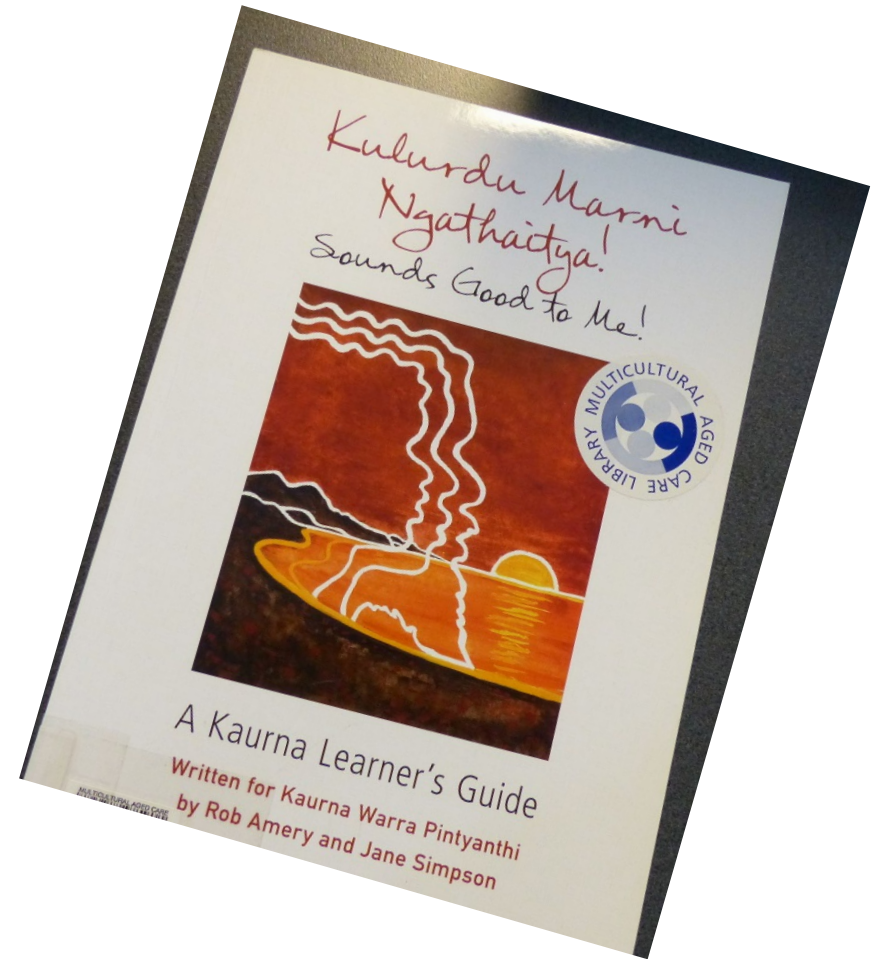
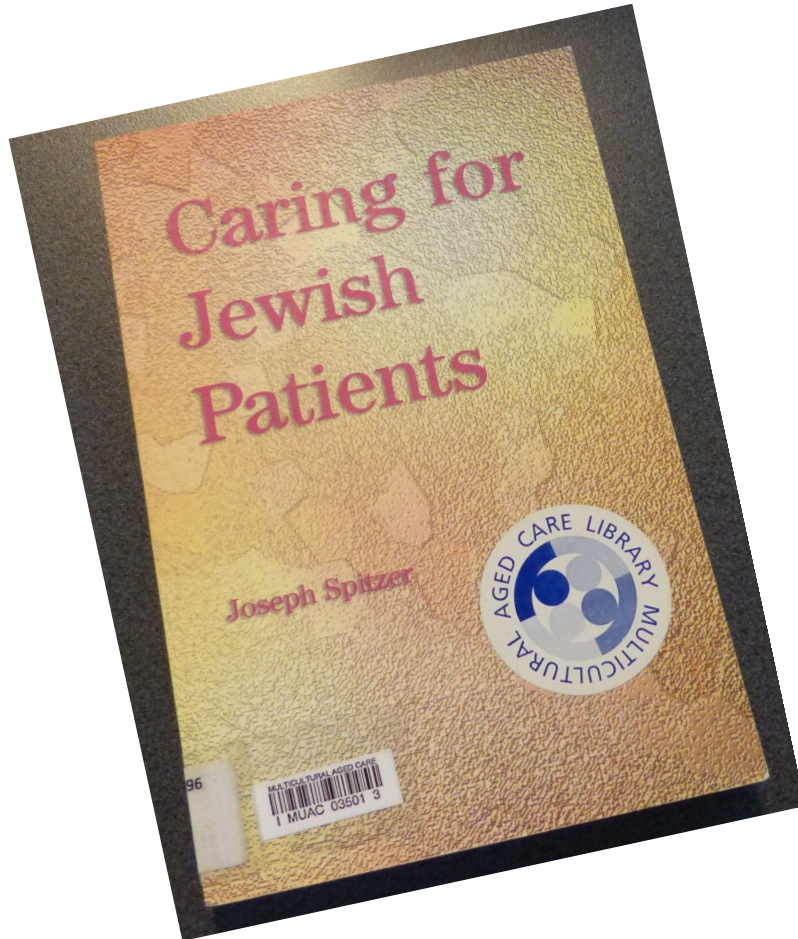
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Thank you for attending
Let us keep in touch

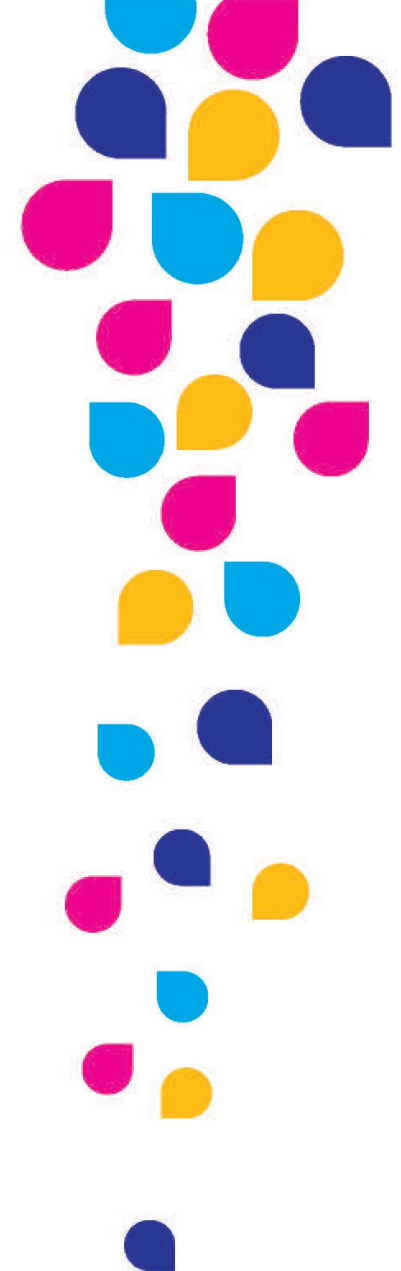
Come back for more

<https://www.mac.org.au/contact-us/>



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