



Bibliography

Webinar: How can the Diversity Framework enhance effective Communication?

Resources for professionals

- Beamer, L. & Varner, I. (2008). *Intercultural communication in the global workplace* (4th ed). McGraw-Hill/Irwin.
- Landis, D. & Bennett, M. J. & Bennett, J. M. (Eds.). (2004). *Handbook of intercultural training* (3rd ed). Sage Publications.
- Livermore, D. A. (2015). *Leading with cultural intelligence: the real secret to success* (2nd edition). American Management Association.
- Angelelli, C. V. (2004). *Medical interpretation and cross-cultural communication*. Cambridge University Press.
- Pochhacker, F. & Shlesinger, M. (Eds.). (2007). *Healthcare interpreting: discourse and interaction*. John Benjamins Publishing Co.
- Bowe, H. J. & Martin, K. (2007). *Communication across cultures: mutual understanding in a global world*. Cambridge University Press.
- Fontes, Lisa Aronson (2008). *Interviewing clients across cultures: a practitioner's guide*. The Guilford Press.
- Hogan, Christine (2007). *Facilitating multicultural groups: a practical guide*. Kogan Page.



Multicultural
Aged Care

www.mac.org.au