

## WHAT WE OFFER

Working with  
interpreter  
Training  
(with practice  
optional)  
2 hours

Know me  
know my culture  
Training  
(5 topics)  
2 hours per topic

**New Module**  
Intergenerational  
Cultural Lens  
Training  
3 hours

Culture  
Awareness  
Training with  
Aged Care Lens  
3 hours

Diversity in  
Dementia  
Training  
3 hours



Training with Partners in Culturally Appropriate Care (PICAC) enhances healthcare professionals' cultural competence, improving patient care by addressing cultural factors, reducing disparities, and promoting effective communication. It ensures legal compliance and fosters cultural sensitivity, engaging communities for equitable and respectful healthcare delivery.



# IN 2024

## Working with interpreter Training

(with practice optional) - 2 hours

Key objectives: aims to enhance communication, cultural sensitivity, and understanding, fostering improved care and satisfaction for seniors in healthcare settings.

## Culture Awareness Training with Aged Care Lens - 3 hours

Key objectives: to foster empathy, and understanding of diverse needs, and promote culturally sensitive communication for improved elderly care.

## Diversity in Dementia Training - 3 hours

Key objectives: aims to enhance understanding, empathy, and care strategies for diverse populations affected by dementia, promoting inclusive and effective support.

## Know me know my culture Training (5 topic options)

2 hours per topic

Key objectives: to foster cultural understanding, enhance communication, and promote person-centred care for diverse individuals.

## New Module - Intergenerational Cultural Lens Training - 3 hours

Key objectives: to bridge generational gaps, foster understanding, promote cultural competence for seniors from diverse backgrounds, and enrich communication and relationships.



To register, please scan the QR code



If you have any questions or would like further information,  
please contact **03 6221 0999 or 0498 555 365 (Claudia)**

The PICAC training program is free and funded by the Department of Health and Aged Care.  
To be eligible, you need to be working in the Aged Care sector.