



CANCELLATION POLICY

We understand that things don't always go to plan; and where possible we try and accommodate clients' booking changes. However, in order for us to successfully operate, we need to have a cancellation policy to ensure the feasibility of our service to all our clients.

As such, **24 hours notice** is required for cancellation, otherwise, a cancellation fee [BEING \$193.99 for a therapist; \$86.79 for an AHA] will be incurred.

Kind regards,

A handwritten signature in black ink that reads "Matt Scott".

Matt Scott & Judy Scott
Directors

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