



WARRANTY

Protectant™ Termite Barrier System

INCLUSIONS

The White Ant Co will warrant that the **Protectant™** system when installed by The White Ant Co or its licensed agents, will deter the concealed entry of subterranean termites through the barrier system for a period of fifteen (15) years from the date of installation.

This warranty covers damage caused by subterranean termites (termites) to structural timbers, but does not include damage by termites to

- Furniture, possessions of any description including, but not limited to paintings, artworks, books and antiques.
- Any attachments or additional structures to the building including, but not limited to decks, pergolas, carports, fences and outbuildings.

In the event of failure of the **Protectant™** system, The White Ant Co will warrant against termite damage that occurs during the warranty period, to the extent of \$50,000.00 (see claim limits for details on building types) resulting from termites breaching the system, or incorrect installation methods causing the barrier to be breached.

The White Ant Co will at no cost to the warranty holder repair or replace the following:

- The **Protectant™** system
- The damaged structural timbers and fixtures/ fittings

CLAIM LIMITS

- (a) In reference to a stand alone (detached) building or unit – house or duplex: The maximum liability for any claim made during the warranty period will be \$50,000 which includes all costs associated with identifying the point of entry, eradicating the infestation and repair or replacement of all structural timbers and fixtures/ fittings damaged by the termite infestation, provided that the damage caused is directly related to failure (breaching) of the **Protectant™** system.
- (b) In reference to an attached building or units – multiple housing or units attached by a common wall: The maximum liability for any claim made during the warranty period will be \$100,000.

The warranty does not cover temporary accommodation, consequential loss, damage or economic losses. In respect to split and multiple termite management systems being used within a building, The White Ant Co reserves the right to allocate proportionate costs depending on liability, for all mixed liability claims.

WARRANTY HOLDER'S OBLIGATIONS

- The Pest Inspector, or any other party, must not disturb the termite workings or the termite barrier, or treat the infestation until authorisation is obtained from The White Ant Co in writing.
- Notify The White Ant Co within 7 days of any termite nests or termite activity that is located within a 15 meter radius of the building.

Note – This Warranty is limited and conditions apply (See below). Under Australian Standards termite inspections by The White Ant Co, licensed timber pest inspector are highly recommended at least annually (every 6 months in areas north of the Tropic of Capricorn). Regular termite inspections are important in minimising the risk of bridging or compromising the termite barrier.

EXCLUSIONS

- (a) Termite entry into the building through any area not protected by the **Protectant™** system.
- (b) Termite entry through concrete slabs not placed in accordance with AS 2870.
- (c) Termite entry into the building through any type of unprotected constructions joints.
- (d) Failure to maintain minimum clearances as specified in AS 3660.1 2014.
- (e) Termite entry into the building caused by persons, other than The White Ant Co authorised agents or fixers, removing, modifying or interfering with the completed barrier installation.
- (f) Termite entry into the building by way of any additional structures (fences, gates, carports, awnings, pergolas, verandahs or any other attachments) being added to the building after the **Protectant™** system has been installed.
- (g) Termite entry into the building by 'bridging' of the barrier system. (Definition of 'bridging' – termite entry into the building by means of spanning the barrier – creating a passage by means of a mud tunnel or gallery **around** the termite barrier or creating a passage by means of a mud tunnel or gallery **over** the inspection zone).
- (h) Failure to maintain a clearance of 400mm from the lowest point of the strip shielding (referred to as 'ant capping') to the highest point of the finished ground level. (This is related mainly to timber floor / bearer and joist type construction.)
- (i) The warranty is null and void in the event of non-payment to The White Ant Co the invoiced cost of the installation.

**Please read the attached
"To the Building owner Advise Statement".**



THEWHITEANTCO.

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