



# REAL THERAPY SOLUTIONS



## Why it's important to share your NDIS plan with us

Sharing key parts of your NDIS plan helps us ensure your funding is used correctly and that we provide services that align with your individual needs. Here's what we need to see and why

We understand participants may worry about sharing their NDIS plan, however our priority is delivering the best support and therapy. Sharing the right information ensures that we are fulfilling our requirement to work on your goals set by you with the NDIS. It also ensures we claim correctly for services provided and prevents disruptions to your support.

### What information do we need and why?



**Participant** NDIS number

(not the **Parent/Guardian** NDIS number)



**NDIS goals** for each service we provide



**Category of funding** for each service you require including any **stated supports**

### WHY?

This ensures you are an **eligible NDIS participant** and allows us to process your **invoices and payments**

### WHY?

As a registered provider, we are accountable to **aligning our services** with **your goals**. We report on progress towards these goals.

### WHY?

This ensures you are **funded for the services you are requesting**, and that you will not have any out of pocket payment.

### What if I still choose not to share these plan details?

If you choose not to share your NDIS plan with us and there is an issue with your funding, you will be **personally responsible** for any costs that cannot be covered under your NDIS plan.

### Where can I get more information about this?

If you have questions about sharing your plan, you can reach out to:

- Your Local Area Coordinator (LAC) – For plan implementation support
- Your Support Coordinator – If you have one, they can guide you on funding use
- NDIS (National Disability Insurance Agency) – Call 1800 800 110 or visit [www.ndis.gov.au](http://www.ndis.gov.au)

### Our commitment to you

- We use your plan information only to provide the best support and ensure your funding is used correctly.
- We are accountable for working towards your NDIS goals, not just booking services.
- As a registered NDIS provider, we report back to the NDIS on how the services we have provided have worked towards best outcomes