



SIT20322 Certificate II in Hospitality

Course Overview

The Certificate II in Hospitality provides students with the skills and knowledge needed to work safely and effectively in fast-paced hospitality environments. Riverside's Certificate II in Hospitality course was established through industry consultation to ensure that each student receives their certificate and Responsible Service of Alcohol (RSA) through an authentic, hands-on experience using current and well-equipped facilities endorsed by industry professionals.

Students learn various industry skills throughout the duration of the course including working effectively within teams, interacting with customers, demonstrating cultural awareness, preparing alcoholic and non-alcoholic beverages, and preparing and presenting dishes.

Throughout the two-year course students will participate in four projects to demonstrate competency in the 12 units through a combination of work-based learning, face-to-face instruction, and guided learning. The units of competency are clustered and assessed in a way to replicate a real hospitality environment through assessment techniques such as practical observation, practical projects and verbal or written questions.

Practical Placement in an actual Hospitality Venue is mandatory to achieve aspects of the training competencies that cannot be adequately delivered in a simulated school-based hospitality environment.

Duration and Location

This is a two-year course delivered in Years 10, 11 and 12 via face-to-face instruction at Riverside Christian College.

Outcomes

Successful completion of the Certificate II in Hospitality course provides students with the required skills and knowledge needed to obtain employment in a wide range of hospitality settings such as restaurants, hotels, motels, catering operations, pubs, cafes, and coffee shops. This nationally recognised qualification will contribute 4 QCE credits upon completion which enhances student's senior study pathways.

RTO Obligation

The RTO guarantees that the student will be provided with every opportunity to complete the qualification. We do not guarantee employment upon completion of this qualification.

Students who are deemed competent in all 12 units of competency will be awarded a Qualification and a record of results.

Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.

Delivery Modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- face-to-face instruction
- work-based learning
- guided learning

Assessment

Assessment is competency based and completed in a hospitality environment. Units of competency are clustered and assessed in this way to replicate what occurs in a hospitality environment as closely as possible.

Assessment techniques include:

- observation
- folios of work
- questioning
- projects
- written and practical tasks
- Journal



Course units

To attain SIT20322 Certificate II in Hospitality, 12 units of competency must be achieved:

- BSBTWK201 Work effectively with others
- SITHIND006 Source and use information on the hospitality industry
- SITHIND007 Use hospitality skills effectively
- SITXCCS011 Interact with customers
- SITXCOM007 Show social and cultural sensitivity
- SITXWHS005 Participate in safe work practices
- SITXFSA001 Use hygienic practices for food safety
- SITHCCC024 Prepare and present simple dishes
- SITHFAB021 Provide responsible service of alcohol
- SITHFAB024 Provide and serve non-alcoholic beverages
- SITHFAB025 Prepare and serve expresso coffee
- SITHFAB027 Serve food and beverage

Refer to training.gov.au for specific information about the qualification and other hospitality pathways and qualifications.

This nationally recognised qualification will contribute 4 QCE credits upon completion.



Levy

A levy will apply to this qualification.

Day School Levy: \$300.00

Distance Education School Levy: \$800.00



To access the most current information, we kindly request that you visit our website by scanning the provided QR code.

More Information

Please contact our RTO Manager for more information.

- Email: to.manager@riverside.qld.edu.au
- Phone: 07 4123 1031
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