



# Institute of Venue Safety & Security

Prospectus

Sunday 24 - Friday 29 August 2025

Developing safer venues. One leader at a time.



VMA

The home of the venue industry

# Keeping our venues safe.

— IVSS

Empowering the people who protect your venue.



IVSS is where venue safety leaders are made.

Sunday 24 - Friday 29 August 2025  
Sydney Olympic Park, NSW



— REGISTER TODAY

## Proactive Training for a Safer Venue Industry



### **Upskill your team. Safeguard your venue.**

The Institute of Venue Safety and Security (IVSS) is a specialised education program developed by the Venue Management Association (VMA) to raise the standard of safety, security, and operational resilience across the venue industry.

Designed for professionals working in, supporting, or overseeing public venues, IVSS equips participants with the practical skills, strategic knowledge, and leadership tools needed to manage risk and respond to emerging threats.

Whether you're leading a venue team or managing risk at scale, IVSS helps your people deliver safer outcomes—every day. Because in today's environment, safety isn't optional—it's essential.

— [VMA.ORG.AU/IVSS](https://VMA.ORG.AU/IVSS)

# Real Impact. Real Outcomes.

## Straight From the Source

"The Institute of Venue Safety & Security has been incredibly beneficial to introduce best practices and help validate my current knowledge and practices. The sessions offered fantastic networking opportunities, connecting me with other venue professionals and experienced instructors. The format allowed for plenty of engagement, with ample opportunities to ask questions and discuss shared challenges. The venue visits were particularly valuable, providing insights into how other venues operate and manage safety and security. Overall, it's been an invaluable resource for elevating industry standards and fostering a collaborative approach to venue safety and security."

**Miranda Cannon**  
Auckland Unlimited

"I took away a great deal of learning, some of which I will be sharing and implementing with my team which is a testament to the content that I was exposed to during the week."

**Logan Christian**  
Head of Operations, Auckland Stadiums

"The connections formed at IVSS are invaluable and I will lean on for the rest of my career. I really enjoyed learning from my peers just as much as the Instructors. Loved the Venue Tours and 'war stories' which had some great learnings."

**Stella Donachie, National Operations Manager - Events & Venues, Red Badge Group**

"Through its commitment to standardising best practices, offering training and facilitating invaluable networking opportunities, IVSS stands as a beacon for professionals in the sector to provide a safe and secure venue to all their stakeholders."

**Mike Brew**  
Operations Manager, Riverside Theatres

## Backed by the people who live & breathe venue safety. They took the lead. Now it's your turn.

## Who Is IVSS Designed For?

IVSS is ideal for decision-makers and safety leaders across the venue ecosystem. Whether you're building internal capability or investing in key personnel, this program delivers immediate and long-term impact.

Perfect for:

- Heads of Operations & Facility Managers
- Security & WHS Managers
- People & Culture Leads
- CFOs, CEOs, CXOs
- Company Secretaries
- Suppliers & consultants to the venue industry
- Event & Venue Managers

Whether your team works behind the scenes or on the front line, IVSS gives them the skills to think ahead and act with confidence.

**Give your leaders the tools to manage risk with confidence.**

## How the Program Works

IVSS is a two-year professional development journey delivered through immersive, in-person learning. Each year includes a one-week residential program focused on safety and security leadership, venue operations, and industry best practice.

Led by subject matter experts from Australia, New Zealand, and Europe, the program combines real-world application with deep peer learning to strengthen capability across all venue types.

Each year includes:

- One-week residential learning (25 specialist topics)
- Daily Independent Discussion Groups (IDGs) applying learnings to real scenarios
- Venue Application Projects for practical workplace implementation
- Quarterly Town Halls to extend learning and community throughout the year

**Train smarter. Lead safer.  
Build a stronger team.**

# Industry Experts. Global Perspectives. Real-World Experience.

Every session is led by someone who's done it in the real world.



**Wayne Middleton CVE**  
(IVSS Chair)  
Founder & Principal Consultant,  
Relliance Risk



**Rebecca Purcell**  
General Manager,  
Events & Venue Management  
Optus Stadium – VenuesLive



**Greg Allen**  
Health Safety & Security Manager,  
Te Pae Christchurch Convention  
Centre



**Michael Roberts**  
Associate Security  
Consultant,  
Arup



**Al Baxter**  
Senior Principal,  
Architect,  
Populous



**Scott Taylor CPP, JP**  
Managing Director,  
Praesidium Risk  
& Resilience



**Mel Goodman**  
Head of Events & Venue  
Operations,  
Sydney Showground



**Morten Therkildsen**  
International Guest Instructor  
Director of Safety,  
Fonden, Roskilde Festival



**Jenny Muldoon**  
Head of Visitor Services,  
Sydney Opera House



**James Wagg**  
Group Director of Facilities,  
ASM Global  
(APAC)



**Bill Owens**  
Managing Director,  
Veracity



**Jim Fidler**  
Director of Security/Owner  
Secure Events & Assets  
(SEAA)

## Led by the Best in the Business

## Invest in your team & foster a culture of safety & security.

IVSS will equip every attendee with the best practices, resources and tools needed to face the ever changing landscape of providing safe venues.

The tailored program will cover topics such as:

### Year 1

- Introduction to Risk Assessment
- Health & Safety Law: Duties & Obligations
- ISO45001: Safety Management Systems
- Onsite Building Code Compliance & Site Security
- Cyber Security Panel
- Fundamentals of Venue Security
- Security Operations: Facility
- Fundamentals of Emergency Planning including AS3745
- Fundamentals of Crowd Management
- Behavioural Detection & Violence De-escalation
- Safety & Security Leadership: Training & Induction
- Safety & Security Policies, Procedures, Documentation & Reporting
- Venue & Event Planning
- And more!

### Year 2

- Managing Events Around Severe Weather
- Business Continuity & Crisis Management
- Safety & Security Auditing & Assurance
- Security Risk Assessment – Conducting Threat & Vulnerability Assessment
- Advanced Security Operations: Events & Mass Gatherings
- Counter Terrorism
- Advanced Crowd Psychology & Crowd Science
- Venue & Event Accessibility
- Event Control Room Operations in Public Venues
- Safety & Security Leadership: Communication & Information Sharing
- Safety & Security Leadership: Governance, Strategy, Budgeting, Change & Influence
- Building a Resilience Security Culture, Ethics & Professional Conduct
- And more!

# What Your Team Will Learn

Across both years, students will explore critical topics across physical, cyber, and operational safety, including compliance, planning, behavioural security, crisis response, crowd psychology, and leadership in high-risk environments. This is more than a tick-the-box course—it's a career-defining experience that delivers long-term value to your organisation.

Delivered in a format that ensures the content sticks—and the lessons lead to action.

## Build capability that protects people, reputation, and operations.

# Program Fees & Inclusions

Choose the format that suits your team best. All options include venue site visits, leadership dinners, expert panels, and graduation recognition.

Program pricing per year (includes GST):

Program Option	Price (incl GST)	Inclusions
NON-MEMBER WITH ACCOM.	\$5390	<ul style="list-style-type: none"><li>5 nights single accommodation at Pullman, Sydney Olympic Park</li><li>Check-in Sunday, 24 August &amp; check-out Friday, 29 August 2025</li><li>Breakfast, lunch, daily breaks &amp; all dinners</li><li>Site Visits &amp; Offsite Dinner</li><li>Guest Speaker Dinner</li><li>Graduation Ceremony &amp; Dinner</li></ul>
<b>POPULAR</b> MEMBER WITH ACCOM.	\$4890	<ul style="list-style-type: none"><li>5 nights single accommodation at Pullman, Sydney Olympic Park</li><li>Check-in Sunday, 24 August &amp; check-out Friday, 29 August 2025</li><li>Breakfast, lunch, daily breaks &amp; all dinners</li><li>Site Visits &amp; Offsite Dinner</li><li>Guest Speaker Dinner</li><li>Graduation Ceremony &amp; Dinner</li></ul>
MEMBER WITHOUT ACCOM.	\$3495	<ul style="list-style-type: none"><li>Site Visits &amp; Offsite Dinner</li><li>Guest Speaker Dinner</li><li>Graduation Ceremony &amp; Dinner</li><li>Lunch, daily breaks &amp; all dinners</li></ul>
NON-MEMBER WITHOUT ACCOM.	\$3995	<ul style="list-style-type: none"><li>Site Visits &amp; Offsite Dinner</li><li>Guest Speaker Dinner</li><li>Graduation Ceremony &amp; Dinner</li><li>Lunch, daily breaks &amp; all dinners</li></ul>

## A strategic investment in your venue's future.

# Turn Risk Into Resilience

Future-proof your venue with expert-led safety & security training.

IVSS is not just a course—it's a strategic platform to develop in-house capability, build a safety-first culture, and ensure your venue is prepared for anything.

Gain access to exclusive insights, global expertise, and real-world tools you can apply from day one. Connect with a trusted network of safety and venue professionals, and give your team the skills to protect, adapt, and lead.

- 12 Industry Experts
- 5 Immersive Days
- 25 Specialised Subjects
- Class size: 25 students
- August 24–29,
- Sydney Olympic Park, NSW



Apply now and lead the way in venue safety.



— REGISTER TODAY

# Apply for a 2025 scholarship and grow the next generation of venue safety leaders.



Limited places available.

— REGISTER TODAY

## Contact

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## Thanks to our partners

